

# Course Descriptor PROA019 Experience Economy I & II

Proposed Academic Year	2020-2021	Last Reviewed Academic Year	2019-2020
Course Code	PROA019	Course Title	Experience Economy I & II
Credit hours	6	Level of study	Undergraduate
College / Centre	COBA	Department	Team Entrepreneurship
Co-requisites	None	Pre-requisites	None

## 1. COURSE OUTLINE

This course focuses on consumer behavior and how creating cultural, emotional and commercial add values to the customers. The course addresses various questions relating to: potential customer, develop an experience-based economy in hospitality and tourism sectors, and the most commonly models in the experienced economy.

#### 2. AIMS

The course aims to provide a deep understanding of applying the models and theories related to the experience economy in order to develop experience products or services

3. LEARNING OUTCOMES, TEACHING, LEARNING and ASSESSMENT METHODS				
	atcomes soful completion of students will be	Teaching and Learning methods <i>(Indicative)</i>	Assessment (Indicative)	
	anding the of the experience y	Dialogue	Presentations within team	
hospitali	es the tourism and ty Industry within prience economy.	Dialogue	Essay	
experien	o implement the ce economy n business ities.	Project write up	Write up of project and Presentations	

### 4. ASSESSMENT WEIGHTING

Assessment	Percentage of final mark (%)	
Dialogue	50	
Project	30	
Essays	20	
TOTAL	100%	



#### 5. ACHIEVING A PASS

Students will achieve  $\underline{6}$  credit hours for this course by passing all of the course assessments and achieving a **minimum overall score of**  $\underline{50\%}$ 

### NB \*Ensure that ALL learning outcomes are taken into account

6. COURSE CONTENT (Indicative)	
Introduction to Experience Economy	
Dialogue	
Dialogue	
Dialogue Books reading	
Dialogue Books reading	
Dialogue	
Dialogue	
Write up of essays	
Dialogue	
Dialogue	
Report on project and dialogue	
Report on project and dialogue	
Final Report on Semester and dialogue	
Presentation	
Dialogue: What is learnt during the semester	
TOTAL HOURS	96
Plus RECOMMENDED INDEPENDENT STUDY HOURS	96
TOTAL COURSE HOURS	192

# 7. RECOMMENDED REFERENCES

### Core text/s:

**The Experience Economy,** B. Joseph Pine II, James H. Gilmore. Harvard Business Review Press, [2011



Library + online resources:

Open Educational Resources: https://open.umn.edu/opentextbooks/textbooks/the-power-of-selling