Proposed Academic Year	2021/ 2022	Last Reviewed Academic Year	2020/2021
Course Code	INTE406	Course Title	IT Change management
Credit hours	3	Level of study	Undergraduate-year4
College / Centre	COBA	Department	MIFS
Co-requisites	None	Pre-requisites	

1. COURSE OUTLINE

[In this course, students will learn the fundamentals of IT change management. It will focus on management skills in IT change and the organization's ability to motivate innovations and how to develop creative organization cultures.]

2. AIMS

[The objectives of this course are to enable our students to understand and to manage the IT Change process, and to identify practical approaches to implement IT change in the organization effectively with fewer risks.]

3.

Learning Outcomes (Definitive) Upon successful completion of this course, students will be able to:	Teaching and Learning methods (Indicative)	Assessment (Indicative)	
1. Demonstrate general understanding of the IT Change core concepts	e.g, lectures, online videos tutorials and seminars, online group discussions using LMS, independent readings, individual or group work, presentation.	e.g., tests, assignments, individual or group project, participation	Knowledge of a discipline.
2. Describes the concepts of dynamic change and work	e.g, lectures, online videos tutorials and seminars, online group discussions using LMS, independent readings, individual or group work, presentation.	e.g., tests, assignments, individual or group project, participation	Knowledge of a discipline.
3. Explore the tools of IT change management	e.g, lectures, online videos tutorials and seminars, online group	e.g., tests, assignments,	Knowledge of a discipline. Innovative spirit.

	discussions using LMS, independent readings, individual or group work, presentation.	individual or group project, participation	Global insight.
4. Discuss and evaluate the strategies of IT change management and implementation.	e.g, lectures, online videos tutorials and seminars, online group discussions using LMS, independent readings, individual or group work, presentation.	e.g., tests, assignments, individual or group project, participation	Knowledge of a discipline. Commitment to national development and Omani ethical values.

4.   ASSESSMENT WEIGHTING

Assessment	Percentage of final mark (%)
Mid-term Exam	30
Final Exam	30
Assignments	30
Participation	10
TOTAL	**100%**

5.   ACHIEVING A PASS

Students will achieve **3** credit hours for this course by passing **ALL** of the course assessments and achieving a **minimum overall score of 50%**

NB *Ensure that ALL learning outcomes are taken into account

6.   COURSE CONTENT (Indicative)

LECTURE TOPIC	TIME (HOURS)
Chapter1: Introduction to IT management Chamage	6
Chapter2: Dynamics of change and work	6
Chapter 3: Politics and the resistance to change	6
Chapter 4: Develop your change goals and strategy	6
Chapter 5: Prepare your change management framework	6
Chapter 6: Determine activities for change	6
Chapter 7: Collect information and define solution	6

Chapter 8: Develop your change implementation and carry out major changes	6
TOTAL HOURS	**48**
Plus **RECOMMENDED INDEPENDENT STUDY HOURS**	
TOTAL COURSE HOURS	**48**

7.   RECOMMENDED READING

Core text/s:

Breakthrough IT Change Management, Kathryn Rea, Bennet Lientz, Routledge, 2011
Library + online resources: ASU library
ASU online resources (ProQuest and e-library) and
Sultan Qaboos University Library.